



Nurse Police Response Teams (NPRT)

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What is a NPRT?

- NPRT is a collaborative and community initiative designed to provide timely, compassionate medical care to individuals encountered by our officers while in the community and during calls for service.
- 2 Community Foot Patrol Officers and 1 LHSC Registered Nurse.
- Combining medical knowledge and law enforcement provides a comprehensive response to community needs.
- Commenced early July 2025, on Fridays and Saturdays only. Started 7 days a week on August 15th , working 11am to 11pm
- Provides service to Downtown, Midtown and Old East Village.

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Challenges in the core area

Homelessness Crisis

Homelessness is a concern within our community, creating urgent need for shelter and social support services.

Mental Health Emergencies

Mental health emergencies demand more community and emergency resources.

Substance Use Disorders

Increasing substance use disorders in London contribute to public health and safety challenges.

Health concerns/wound care

Traditional policing struggles to resolve health-related emergencies effectively, causing repeated emergency visits. Many of those living on the streets will not seek care for their medical issues for various reasons.

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Early Outcomes

STATISTICS:

From July 18th to September 18th, the NPRTs responded to 194 calls.

The top 3 call types are:

- 58 calls – medical assist. The majority of people accepted the offered care (93%).
- 41 calls – openly using drugs
- 34 calls – trespassing complaints.

Additionally, of the 194 total calls:

- 9 (5%) were classified “Assist Public” (nurses offered general advice rather than direct medical care). All 9 calls concluded with an accepted referral.
- Wound care is the most common medical assistance provided (76%) and almost always accepted (98%).



Health Care Objectives

Enhance Patient Care

NPRT focuses on improving healthcare delivery for vulnerable populations to ensure better access to care and support.

Reduce Unnecessary Emergency Department Visits

The team aims to minimize unnecessary emergency visits through timely, preventive health interventions (wound care, providing dressings, health advice etc.).

Improve Overall Health and Safety Outcomes

By providing timely, health-informed interventions, NPRT contributes to better overall community wellness.



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Thank you!
Questions?



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[Nurse Police YouTube Cut.mov](#)

PRODUCTION _____

DIRECTOR _____

CAMERA _____

SCENE _____

TAKE _____